

Dear Guest,

Thank you for your booking and that you have chosen our hotel.

Your five-digit booking number from Hotel Oelberg is: **xxxxx**

We have received your reservation.

To complete your booking we now need your valid credit card data:

- Credit card holder:
- Type of credit card:
- Credit card number:
- Effective Date: Please note: **we already have this data!**

We will directly debit your Credit Card. If the payment is positive, we will complete your reservation. If the payment is negative, we have to cancel your booking. In this case, please make a new booking with a valid credit card number. **If you have booked via a booking provider, please conduct your changes or cancellation there.**

Please note that you can make changes or cancellations of your booking. This request should be solely communicated in writing an Email to buchung@hotel-oelberg.de . Please take into consideration that the date / time is relevant at which the email is received in our hotel.

If you cancel your booking in time, we will charge you no fees (see booking confirmation). Otherwise, the full booking amount (100%) is due.

Special services:

1. A parking space can be booked for € 2.50.
2. If you need internet (WLAN) connection, please give us notice in advance.
3. For Late Arrival, Check-In after 8 PM, please give us notice as soon it is knowledge.

With best regards,

Mr. H. Kober

Hotel Oelberg